

# **‘Perfect is the Enemy of Good’ or ‘Penny Wise and Pound Foolish’**



Project Title	‘Perfect is the Enemy of Good’ or ‘Penny Wise and Pound Foolish’
Project Summary	People do not understand the cost and disruption of recycling documents and requiring ‘extreme’ documentation as if they do not trust the document originator. One example is the travel office requiring taxi receipts for every trip. This project is to find and remove burdensome paperwork within the
Country	United States
Agency	Department of State
DoS Office	OBO/PDCS/DE
Post	N/A
Section	N/A
Number of Interns	3

## **Project Description**

Suggest the student(s) use the on line E2 system to explore the difficulties of arranging and vouchering travel under Department of State / Overseas Buildings Operations. All required information is unclassified and most is available on the internet. Students may find that the following;

1. Routes selected by E2 and by Carlson Wagonlit sometimes are rejected by OBO///Travel even though they are the cheapest and most direct routes.
2. Length of time it takes to route a travel request exceeds the time the airlines will hold the request, causing many re-booking for the same trip.
3. OBO // Travel recycling voucher requests for amounts as little as 57 cents. Which then the voucher must be corrected or explained by the traveler and go through the chain of command before the Travel Office evaluates the response. This requires each Supervisor to examine the entire voucher before putting their signature on it that everything is correct. The actual and mental distraction can be up to a half an hour before one can return to deep concentration.
4. Excreta.

The project does not have to be on the Travel Office the desire is to find and remove burdensome paperwork within the Department of State.

**Desired Skills Interests**

**Additional Information**

*None*

**Language Requirements**

*None*